Advancing Practice Series Study Sheet

Communication skills study sheet

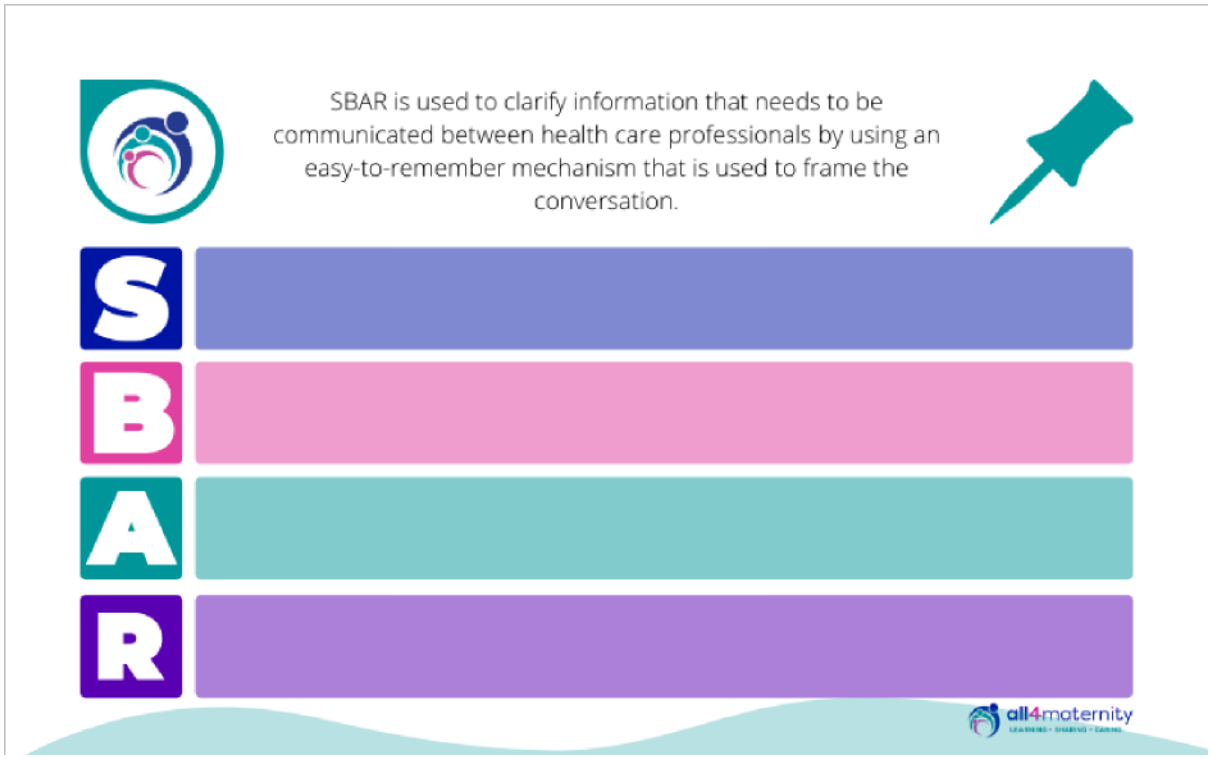
1. List 10 strategies for effective communication.

2. Bullet point or paraphrase the key learning from this article.

3. Practice open-ended communication skills. Think of a scenario and identify a series of open-ended questions you could use to elicit information and demonstrate rapport building. Tip: Read the American Family Physician article for ideas.

4. Use the SBAR tool below to practice practitioner-practitioner handover of care.





5. Reflect on your practice. Pick a recent scenario relating to communication with a client, what happened? What were the barriers? What was the impact and what could have been improved?